

Installer: Florida Foundation Repair · Jacksonville, FL · 877-726-6372

Before

**SITUATION**

The owner of a 14 year old brick home in Palatka, Volusia County, FL with severe settling was referred to Florida Foundation Repair dba Ram Jack Foundation Repair of Jacksonville, Florida by a satisfied neighbor who had a previous repair on his home as well. Unlevel floors, severe cracking in the brick, sticking sliding glass doors and even a cracked window lead the homeowner to believe something serious was happening to his beloved homestead. The homeowner had noticed the damage for some time now, and the cracks were visibly larger as time went on. He was especially concerned about the large picture window on the back patio cracking.

After

**SOLUTION**

Ram Jack Foundation Repair proposed 14 exterior 10-12" 2 7/8 helical pilings around most of the entire exterior of home and 3 exterior 10-12" 2 7/8 helical pilings through the slab of the back screened-in porch. The porch was especially challenging due to the need to preserve a unique and intricate custom design on the patio floor. Upon installation, the Ram Jack crew also discovered a large amount of construction debris buried under the home. Both Ram Jack installation crews worked diligently over the course of two days to remove these unforeseen obstacles, in order to keep the schedule on track.

**CONCLUSION**

The entire Ram Jack team worked together on this job, with each department having its own set of challenges. From the coordinators, office staff and field consultant overcoming a language barrier - to the crew encountering unexpected obstacles - all challenges were handled with utmost professionalism and resulted in another satisfied customer. The homeowner was able to keep his plans to travel out of the country, with peace of mind knowing his home was stable, thanks to Ram Jack.

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